

COMING SOON

NEW Customer and Financial Information System

CUSTOMER NEWS



The BLP Board of Directors approved contracting with National Information Solutions Cooperative (NISC) for a new Customer and Financial Information System (CIS/FIS) at their August 2017 meeting.

NISC is an information technology company that develops and supports software and hardware solutions primarily for utility cooperatives and telecommunications companies across the nation. As a cooperative, the Member-Owner users of its systems are the owners of the company. This unique aspect provides NISC with unparalleled working relationships and an inside understanding of utility industry operations, changes and requirements.

BLP staff has been working closely with NISC on all aspects of the system conversion to ensure a smooth transition. The new CIS system, scheduled to launch May 7, 2018, includes an improved online customer account platform more payment options and a new bill design. More information will be provided as we progress through the conversion process. We look forward to better serving our customer's needs.



When you experience a power outage - report your outage by calling 616.846.6250 or by visiting OMS - Your BLP Outage Management System at ghblp.org

Your Board of Directors:

Jack Smant, Chairperson

Gerald Witherell, Vice Chairperson

Larry Kieft, Director

John Naser, Director

Jim VanderMolen, Director

PLUGGED IN is a publication of the Grand Haven Board Of Light & Power.

Questions and comments may be submitted to our

Customer Service Department at:

1700 Eaton Drive, Grand Haven, MI 49417

p 616.846.6250 | f 616.846.3114

Emergency: 616.846.6250 | E-Mail: customerservice@ghblp.org



Stop by our booth at the 10th Annual Home/Garden & Business Expo. Free giveaways and **Energy Smart** information will be available.

Grand Haven Community Center
421 Columbus Avenue

FRIDAY - February 9, 2018

3pm - 7pm

SATURDAY February 10, 2018

9am - 5pm

PLUGGED IN

News and Information from your Community-Owned Electric Utility
Grand Haven Board Of Light & Power

January & February 2018



Inside:

- End of an Era for BLP Diesel Plant
- New Customer/Financial Information System
- Outage Management System
- WGHN Home/Garden Business Expo

Grand Haven Board Of Light & Power

Providing quality local electric service since 1896

ghblp.org

JUNE 1, 2020 MARKS END OF AN ERA FOR GHBLP DIESEL PLANT



1896

Grand Haven's electric utility was created on September 29, 1896 when citizens voted to approve a \$10,000 bond for the first municipal electrical generator.

1929

Construction begins on BLP's Diesel Generator Plant with two 1150-hp DeLaVergne Engines

1934

3rd DeLaVergne Diesel Engine Installed

1937

4th Engine added - a 2250-hp Nordberg Engine

1941

BLP adds 5th Engine, a 3850-hp Nordberg due to continued load growth

1947

6th Engine Installed - similar in size to the 3850-hp Nordberg

1950

With the addition of a nine-cylinder Nordberg Engine, BLP becomes the largest municipal diesel plant in U.S.

1954

\$ 1.5 million 3 year expansion - DeLaVergne Engine #5 is replaced with a ten-cylinder Nordberg

2014

Diesel Plant Engines #5, #6, #7 mothballed and Engine #2 Retired. Catalytic Converter added to #1 Engine to meet environmental requirements.

2015

Removal and cleanup of two 400,000-gallon above ground diesel storage tanks.

1896-2020

June 1, 2020 marks the end of an era at the Grand Haven Board of Light & Power's Diesel Plant located on South Harbor Drive. The plant is being retired because it is no longer economical or efficient to run in today's energy market. This location has generated electricity since 1896. The Board of Directors will be evaluating the future of the Diesel Plant site.

2020

Engine #1 to be retired on June 01, 2020, ending 124 years of electrical generation at 518 South Harbor Drive in Grand Haven MI.