

PAYMENT OPTIONS



Auto-pay ACH

We pull the payments for you from your Checking or Savings. Pick up an ACH application form at our Service Center or on our website @ghblp.org. Changes must be made in writing. If you need to make a change, but you are not sure which type of automatic payments you have, please call our Customer Account Representatives at 616-846-6250.



Website Auto-Pay

You can set up automatic payments via Checking, Savings, Debit Card, or Credit Card. There are no fees, and you are in control. Any changes are made by you, right on our website.



Postal Delivery

Mail a Check or Money Order to:
Grand Haven BLP
1700 Eaton Drive
Grand Haven MI 49417



Drop off Payments

to the following locations:
Board of Light & Power - Service Center
1700 Eaton Drive
Grand Haven
Cash, Check, Money Order

Grand Haven City Hall - Treasurer's Office
519 Washington
Grand Haven
Cash, Check, Money Order or Debit/Credit Card
(Minimal fee)
Payment drop boxes at both locations

If you need to make a change, but you are not sure which type of payment you have set up, please call our **Customer Account Representatives at 616-846-6250**. We are available 7:30am to 5:00pm, Monday through Friday.

The Refrigerator/Freezer Recycling Program is Back



The Grand Haven Board of Light & Power has partnered with **Michigan Energy Options** to provide our customers with a refrigerator and freezer recycling service. **Call 1-866-341-8729 (press option 2)** to schedule your free pick up. You will receive a \$50.00 rebate for refrigerators and freezers and an extra \$15.00 for window air conditioners and dehumidifiers that are picked up at the same time.

Your Board of Directors:
Jack Smant, Chairperson
Gerald Witherell, Vice Chairperson
Larry Kieft, Director
John Naser, Director
Jim VanderMolen, Director

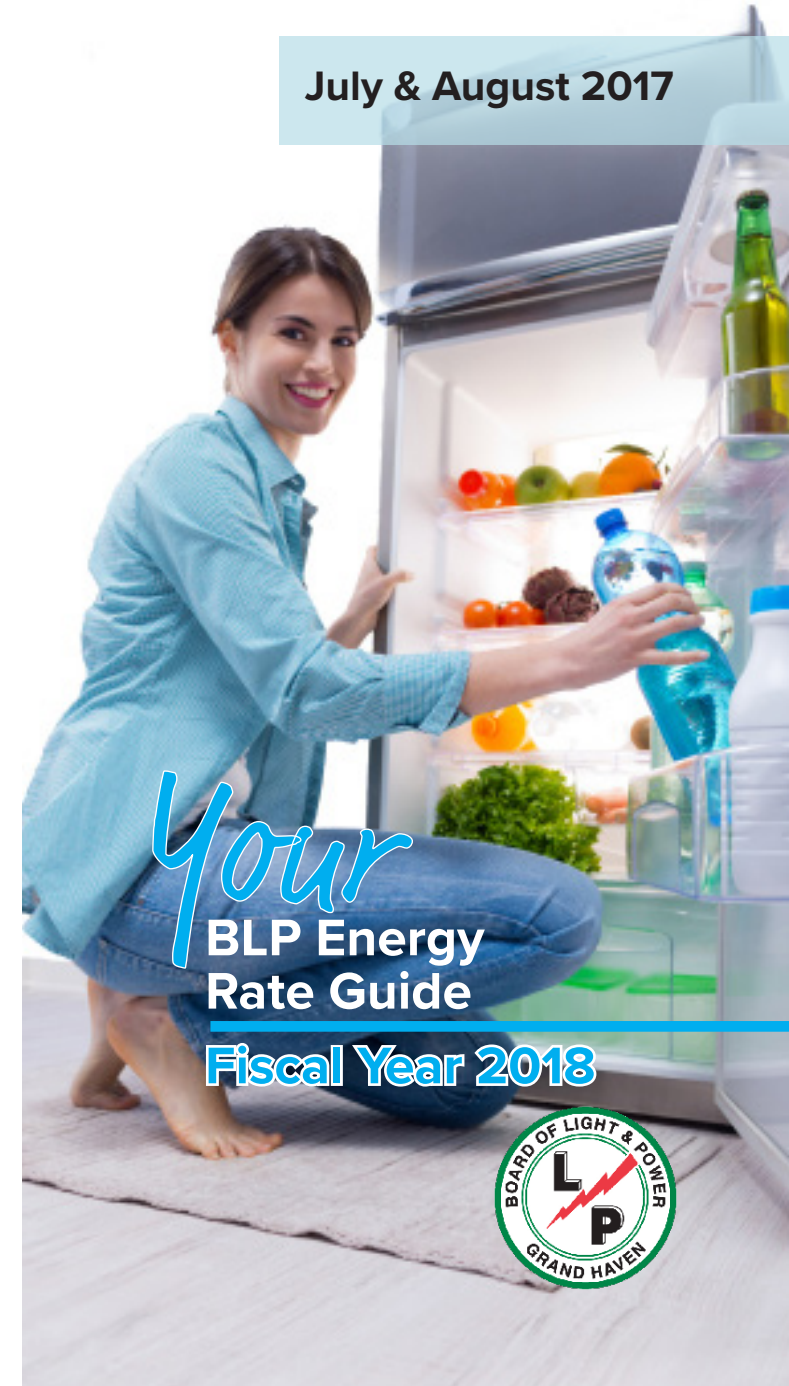
grand haven board of light & power
1700 Eaton Drive, Grand Haven, MI 49417
616.846.6250 | ghblp.org

PLUGGED IN

News and Information from your Community-Owned Electric Utility

grand haven board of light & power

July & August 2017



ENERGY RATES

Grand Haven Board of Light & Power's Board of Directors unanimously adopted its business plan for Fiscal Year 2018 at their May meeting. Base customer rates are held constant in the budget. Expected fuel and purchase power cost savings will be passed on directly to customers through the Power Cost Adjustment (PCA) contained in each customer rate category during the coming year.

Understanding Your Energy Rates -

Kilowatt Hour (kWh) – A kWh is the basic unit of energy by which the BLP meters and bills for electricity supplied to customers. An average residential customer uses about 550 kilowatt hours monthly. A 100 watt light bulb left on for 10 hours uses 1 kWh of electricity.

The Monthly Service Charge is a fixed charge billed to each customer to recover BLP costs that do not vary with the amount of electricity used by that customer. Such costs include billing, metering, administrative, and certain distribution system related expenses.

The Energy Charge recovers costs incurred by the BLP that generally vary with the amount of electricity the customer uses each month. Such costs include wholesale power purchases and fuel expenses associated with generating power at our local power plant.

The Power Cost Adjustment (PCA) increases or decreases the Energy Charge to recover variations in the actual costs of wholesale power and fuel expenses above or below the base cost for these expenses. The PCA is calculated on a 12-month rolling basis.



	Fiscal Year 2018					Fiscal Year 2017	
	Average Monthly kWh Usage	Monthly Service Charge	Average Monthly Energy Charge and PCA	Average Monthly Demand Charge	Total Average Monthly Bill	Total Average Monthly Bill	% Change 2017 to 2018
Residential	581	\$10.00	\$70.76		\$80.76	\$83.86	-3.70%
Residential – Senior Citizen	441	\$6.50	\$53.74		\$60.24	\$62.58	-3.70%
General Service Secondary	1,577	\$25.00	\$222.50		\$247.50	\$255.59	-3.20%
General Service Primary	54,491	\$50.00	\$7,280.04		\$7,330.04	\$7,593.96	-3.50%
General Service Large Secondary	14,130	\$50.00	\$1,109.24	\$634.44	\$1,793.68	\$1,865.34	-3.80%
General Service Large Primary	233,223	\$300.00	\$14,696.30	\$8,655.09	\$23,651.39	\$24,810.84	-4.70%
Weighted Average							-4.10%

The Demand Charge is assessed only to larger commercial and industrial customers. It is charged in proportion to each customer's maximum "peak" demand (highest electrical demand in a 15 minute interval) during the billing period. The Demand Charge recovers costs that the BLP incurs in proportion to the maximum demand of a

customer, as opposed to its average demand (i.e. costs relating to the necessary size of facilities and equipment to meet its maximum peak demand). Some customers take more power in a shorter period of time, thus requiring proportionally larger investments by the BLP to provide electrical service.

Need Help Paying Your Electric Bill? Call 2-1-1 for programs that are available to those who are at risk for electric service shutoff. Non-emergency programs funded through the federal Low Income Home Energy Assistance Program (LIHEAP), also referred to as LIEAP or HEAP, may be available. These programs provide home energy assistance, generally in the form of a credit, for low-income households. The assistance is usually available once per calendar year (or heating season). Electric service payment assistance programs may have age, income, disability, need or other eligibility requirements.

Contact our Customer Account Representatives at **616.846.6250** or **ghblp.org** for assistance.