Payment Options

Online

Manage your account through SmartHub, your online account connection. GHBLP Customers may pay by Checking, Savings, Visa®, MasterCard®, or Discover® with zero convenience fees. You may also register for recurring payments, pay your bill in real time, and view your usage history.

Mobile App

Manage your account via our FREE SmartHub mobile app. Search for "NISC SmartHub" to download the FREE app for Apple® and Android® devices, follow the instructions, enter your profile information and choose GHBLP as your electric provider.

Auto Pay

Set it up once to automatically make your payments from your Checking or Savings account. Visit ghblp.org for an Auto Pay Application Form or an Auto Pay Cancellation Form.

By Phone

Pay by phone by calling the secure, automated line, 24 hours/day, 7 days a week.

1-844-749-3055

In Person

Drop off or mail your payment to GHBLP, 1700 Eaton Drive, Grand Haven, MI 49417

Questions? Contact our Customer Account Representatives at 616-846-6250 during normal business hours, 7:30 am - 5:00 pm Monday through Friday.

Earn Rebates for Purchasing and Installing ENERGY STAR® LED Lightbulbs, Programable Thermostats & Surge Protectors

ENERGY STAR® LED LIGHT BULBS
(15 Bulbs per residential household per year)
$4 each

ENERGY STAR® PROGRAMABLE THERMOSTAT
$10.00 rebate

ENERGY STAR® INTELLIGENT SURGE PROTECTOR $10.00 rebate

Visit mienergysmart.com for a complete list of rebates.

Your Board of Directors:

Jack Smant, Chairperson
Gerald Witherell, Vice Chairperson
Todd Crum, Director
Larry Kieft, Director
John Naser, Director

Grand Haven Board of Light & Power
1700 Eaton Drive, Grand Haven, MI 49417
616.846.6250 | ghblp.org
ENERGY RATES Board approves FY2021 budget, resets PCA to zero

GHBLP’s Board of Directors adopted a business plan for Fiscal Year 2021 at its May 21, 2020 meeting, which is comprised of the annual budget and long-term capital improvement plan. Base customer rates have been held constant in the budget since July 1, 2016 and will remain so in Fiscal Year 2021. Purchase power costs are passed on directly to customers through the Power Cost Adjustment (PCA). The PCA is being set to zero for Fiscal Year 2021 to accommodate fixed costs moving to rolling costs during the utility’s transition process. The PCA will resume in July 2021.

Understanding Your Energy Rates

KILOWATT HOUR (kWh) – A kWh is the basic unit of energy by which the BLP meters and bills for electricity supplied to customers. An average residential customer uses about 554 kilowatt hours monthly. A 100 watt light bulb left on for 10 hours uses 1 kWh of electricity.

THE MONTHLY SERVICE CHARGE - is a fixed charge billed to each customer to recover BLP costs that do not vary with the amount of electricity used by that customer. Such costs include billing, metering, administrative, and certain distribution system related expenses.

THE ENERGY CHARGE - recovers costs incurred by the BLP that generally vary with the amount of electricity the customer uses each month. Such costs include wholesale power purchases.

THE POWER COST ADJUSTMENT (PCA) - increases or decreases the Energy Charge to recover variations in the actual costs of wholesale power above or below the base cost for these expenses. The Board set the PCA to zero for FY2021 to accomodate its transition from generating most of its power at Sims to purchasing all its power through Michigan Public Power Agency. The Board will reinstate the PCA in July 2021.

THE DEMAND CHARGE - is assessed only to larger commercial and industrial customers. It is charged in proportion to each customer’s maximum “peak” demand (highest electrical demand in a 15 minute interval) during the billing period. The Demand Charge recovers costs that the BLP incurs in proportion to the maximum demand of a customer, as opposed to its average demand i.e. costs relating to the necessary size of facilities and equipment to meet its maximum peak demand. Some customers take more power in a shorter period of time, thus requiring proportionally larger investments by the BLP to provide electrical service.

Visit Grand Haven Board of Light & Power’s payment assistance page at ghlp.org to guide you through the process. All customers seeking utility payment assistance must apply through the Michigan Department of Health & Human Services (DHHS) at the MI Bridges login page. If you receive a rejection letter from DHHS, submit it to local agencies for further assistance consideration. If you need help for yourself, a neighbor or a loved one, DIAL 211 or visit call-211.org to get started.