

Payment Options

Online



Manage your account through **SmartHub**, your online account connection. GHBLP Customers may pay by Checking, Savings, Visa®, MasterCard®, or Discover® with **zero convenience fees**. You may also register for recurring payments, pay your bill in real time, and view your usage history.

Mobile App



Manage your account via our FREE SmartHub mobile app. Search for "NISC SmartHub" to download the FREE app for Apple® and Android® devices, follow the instructions, enter your profile information and choose **GHBLP** as your electric provider.

Auto Pay

Set it up once to automatically make your payments from your Checking or Savings account. Visit ghblp.org for an **Auto Pay Application Form** or an **Auto Pay Cancellation Form**.

By Phone

Pay by phone by calling the secure, automated line, 24hours/day, 7 days a week.

1-844-749-3055

In Person

Drop off or mail your payment to GHBLP, 1700 Eaton Drive, Grand Haven, MI 49417

Questions? Contact our Customer Account Representatives at **616-846-6250** during normal business hours, 7:30 am - 5:00 pm Monday through Friday.

Earn Rebates for Purchasing and Installing **ENERGY STAR® LED Lightbulbs,** **Programable Thermostats & Surge Protectors**



**ENERGY STAR® LED
LIGHT BULBS**
(15 Bulbs per residential
household per year)
\$4 each

**ENERGY STAR®
PROGRAMABLE
THERMOSTAT**
\$10.00 rebate



**ENERGY STAR®
INTELLIGENT SURGE
PROTECTOR \$10.00 rebate**



Visit mienergysmart.com
for a complete list of rebates.

Your Board of Directors:

Jack Smant, Chairperson
Gerald Witherell, Vice Chairperson
Todd Crum, Director
Larry Kieft, Director
John Naser, Director

Grand Haven Board of Light & Power
1700 Eaton Drive, Grand Haven, MI 49417
616.846.6250 | ghblp.org

PLUGGED IN

News and Information from your Community-Owned Electric Utility
Grand Haven Board of Light & Power



July & August 2020

Your BLP Energy
Rate Guide
Fiscal Year **2021**

ENERGY RATES Board approves FY2021 budget, resets PCA to zero

GHBLP's Board of Directors adopted a business plan for Fiscal Year 2021 at its May 21, 2020 meeting, which is comprised of the annual budget and long-term capital improvement plan. Base customer rates have been held constant in the budget since July 1, 2016 and will remain so in Fiscal Year 2021. Purchase power costs are passed on directly to customers through the Power Cost Adjustment (PCA). The PCA is being set to zero for Fiscal Year 2021 to accommodate fixed costs moving to rolling costs during the utility's transition process. The PCA will resume in July 2021.

Understanding Your Energy Rates

KILOWATT HOUR (kWh) – A kWh is the basic unit of energy by which the BLP meters and bills for electricity supplied to customers. An average residential customer uses about 554 kilowatt hours monthly. A 100 watt light bulb left on for 10 hours uses 1 kWh of electricity.

THE MONTHLY SERVICE CHARGE - is a fixed charge billed to each customer to recover BLP costs that do not vary with the amount of electricity used by that customer. Such costs include billing, metering, administrative, and certain distribution system related expenses.

THE ENERGY CHARGE - recovers costs incurred by the BLP that generally vary with the amount of electricity the customer uses each month. Such costs include wholesale power purchases.

THE POWER COST ADJUSTMENT (PCA) - increases or decreases the Energy Charge to recover variations in the actual costs of wholesale power above or below the base cost for these expenses. The Board set the PCA to zero for FY2021 to accommodate its transition from generating most of its power at Sims to purchasing all its power through Michigan Public Power Agency. The Board will reinstate the PCA in July 2021.

Need help paying your electric bill?

Visit Grand Haven Board of Light & Power's payment assistance page at ghblp.org to guide you through the process. All customers seeking utility payment assistance must apply through the Michigan Department of Health & Human Services (DHHS) at the MI Bridges login page. If you receive a rejection letter from DHHS, submit it to local agencies for further assistance consideration. *If you need help for yourself, a neighbor or a loved one, **DIAL 211 or visit call-211.org** to get started.*

| | Fiscal Year 2021 (Budgeted) | | | | Fiscal Year 2020 (Estimated) | | |
|---------------------------------|-----------------------------|--------------------------------|---------------------------------------|-------------------------------|------------------------------|----------------------------|-----------------------|
| | Average Monthly kWh Usage | Average Monthly Service Charge | Average Monthly Energy Charge and PCA | Average Monthly Demand Charge | Total Average Monthly Bill | Total Average Monthly Bill | % Change 2020 to 2021 |
| Residential | 554 | \$10.00 | \$67.15 | | \$77.15 | \$77.80 | -0.8% |
| General Service Secondary | 1,507 | \$25.00 | \$212.70 | | \$237.70 | \$239.69 | -0.8% |
| General Service Primary | 45,946 | \$50.00 | \$5,987.93 | | \$6,037.93 | \$6,086.49 | -0.8% |
| General Service Large Secondary | 12,643 | \$50.00 | \$993.26 | \$570.00 | \$1,613.26 | \$1,629.44 | -1.0% |
| General Service Large Primary | 207,605 | \$300.00 | \$13,113.23 | \$8,433.00 | \$21,846.23 | \$22,118.15 | -1.2% |
| Weighted Average | | | | | | | -1.0% |

THE DEMAND CHARGE - is assessed only to larger commercial and industrial customers. It is charged in proportion to each customer's maximum "peak" demand (highest electrical demand in a 15 minute interval) during the billing period. The Demand Charge recovers costs that the BLP incurs in proportion to the maximum demand of a customer, as opposed to its average demand (i.e. costs relating to the necessary size of facilities and equipment to

meet its maximum peak demand). Some customers take more power in a shorter period of time, thus requiring proportionally larger investments by the BLP to provide electrical service.

