Payment Options

Online

Manage your account through SmartHub, your online account connection. GHBLP customers may pay by checking, savings, Visa[®], MasterCard[®], or Discover[®] with zero convenience fees. You may also register for recurring payments, pay your bill in real time, and view your usage history.

Mobile App



AutoPay

Set it up once to automatically make your payments from your checking or savings account. Visit ghblp.org for an AutoPay Application Form or an AutoPay Cancellation Form.

By Phone

Pay by phone by calling the secure, automated line, 24hours/day, 7 days a week.

1-844-749-3055

In Person

Drop off or mail your payment to GHBLP, 1700 Eaton Drive, Grand Haven, MI 49417

> Questions? Contact our Customer Account Representatives at 616-846-6250 during normal business hours, 7:30 am - 5:00 pm Monday through Friday.

Earn DOUBLE the Incentives through the Home Rehab **Program**



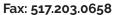
1. If you are planning to invest \$5,000 or more on energy efficient appliances or equipment, you may be eligible for **DOUBLE** the Energy Smart incentives. Be sure to check the specifications listed in the 2021 Incentive Application and/or speak with an Energy Smart advisor by calling 877-NRG-SAV1 (877-674-7281) to see if your Home Rehab project qualifies.

Visit mienergysmart.com for the 2021 **Incentive Application**

- 2. Purchase and install at least \$5,000 of qualifying Energy Efficient Equipment or Appliances.
- 3. Mail or Fax your completed Energy Smart application with all receipts to:

Franklin Energy

Attn: Home Rehab Program 1400 Abbot Rd. Ste. 400 East Lansing, MI 48823



4. Your incentive check shall be delivered in approximately 6-8 weeks.

Your Board of Directors:

Jack Smant, Chairperson Gerald Witherell, Vice Chairperson Todd Crum. Director Larry Kieft, Director John Naser. Director

Grand Haven Board of Light & Power 1700 Eaton Drive, Grand Haven, MI 49417 616.846.6250 | ghblp.org

PLUGGED IN

News and Information from your Community-Owned Electric Utility **Grand Haven Board of Light & Power**



Board approves FY2022 budget and 5-year capital improvement plan that includes redevelopment plans for Harbor Island and an overall rate reduction.

The approved rate reduction reduces overall retail charges to all customer classes per kWh by about 0.8%. Overall residential charges will remain unchanged, however, about 60% of residential customers will experience a slight increase in their average monthly bills, and about 40% of customers will experience a slightly larger decrease in their monthly bills depending on how they use their power consistent with the BLP's cost of service determinations. Commercial and industrial customers will see an overall reduction in charges of about 1.2% in total, but some will see modest increases and others will see larger decreases.

Understanding Your Energy Rates

KILOWATT HOUR (kWh) – A kWh is the basic unit of energy by which the BLP meters and bills for electricity supplied to customers. An average residential customer uses about 608 kilowatt hours monthly. A 100 watt light bulb left on for 10 hours uses 1 kWh of electricity.

THE MONTHLY SERVICE CHARGE - is a fixed charge billed to each customer to recover BLP costs that do not vary with the amount of electricity used by that customer. Such costs include billing, metering, administrative, and certain distribution system related expenses.

THE ENERGY CHARGE - recovers costs incurred by the BLP that generally vary with the amount of electricity the customer uses each month. Such costs include wholesale power purchases.

THE POWER SUPPLY COSTADJUSTMENT (PSCA)

- increases or decreases the Energy Charge to recover variations in the actual costs of wholesale power above or below the base cost for these



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Managing your Grand Haven Board of Light & Power electric bill with our SmartHub web and mobile app is quick and easy!

Access SmartHub by visiting ghblp.org



	Fiscal Year 2022 (Budgeted)					Fiscal Year 2021 (Estimated)	
	Average Monthly kWh Usage	Monthly Service Charge	Average Monthly Energy Charge and PSCA	Average Monthly Demand Charge	Total Average Monthly Bill	Total Average Monthly Bill	% Change 2021 to 2022
Residential	608	\$15.00	\$69.57		\$84.57	\$84.57	0.0%
General Service Secondary	1,609	\$37.50	\$201.86		\$239.36	\$251.95	-5.0%
General Service Primary	16,722	\$100.00	\$2,111.44		\$2,211.44	\$2,318.07	-4.6%
General Service Large Secondary	12,106	\$150.00	\$903.11	\$613.06	\$1,666.17	\$1,568.90	6.2%
General Service Large Primary	209,691	\$350.00	\$11,379.88		\$21,388.45	\$21,891.96	-2.3%
Weighted Average							-0.8%

expenses. The Board set the PSCA to zero on July 1, 2020 to accommodate the transition from generating most of our power to purchasing all of our power through the Michigan Public Power Agency. The Power Supply Cost Adjustment will remain at zero for the next two years.

THE DEMAND CHARGE - is assessed only to larger commercial and industrial customers. It is charged in proportion to each customer's maximum "peak" demand (highest electrical

demand in a 15-minute interval) during the billing period. The Demand Charge recovers costs that the BLP incurs in proportion to the maximum demand of a customer, as opposed to its average demand (i.e. costs relating to the necessary size of facilities and equipment to meet its maximum peak demand). Some customers take more power in a shorter period of time, thus requiring proportionally larger investments by the BLP to provide electrical service.