

## Payment Options

### Online



Manage your account through **SmartHub**, your online account connection. GHBLP customers may pay by checking, savings, Visa®, MasterCard®, or Discover® with **zero convenience fees**. You may also register for recurring payments, pay your bill in real time, and view your usage history.

### Mobile App



Manage your account via our FREE SmartHub mobile app. Search for "NISC SmartHub" to download the FREE app for Apple® and Android® devices, follow the instructions, enter your profile information and choose **GHBLP** as your electric provider.

### AutoPay

Set it up once to automatically make your payments from your checking or savings account. Visit [ghblp.org](http://ghblp.org) for an **AutoPay Application Form** or an **AutoPay Cancellation Form**.

### By Phone

Pay by phone by calling the secure, automated line, 24hours/day, 7 days a week.

**1-844-749-3055**

### In Person

Drop off or mail your payment to GHBLP, 1700 Eaton Drive, Grand Haven, MI 49417

Questions? Contact our Customer Account Representatives at **616-846-6250** during normal business hours, 7:30 am - 5:00 pm Monday through Friday.

## Earn **DOUBLE** the Incentives through the **Home Rehab Program**



**1.** If you are planning to invest \$5,000 or more on energy efficient appliances or equipment, you may be eligible for **DOUBLE** the Energy Smart incentives. Be sure to check the specifications listed in the 2021 Incentive Application and/or speak with an **Energy Smart advisor by calling 877-NRG-SAV1 (877-674-7281)** to see if your Home Rehab project qualifies.

Visit [mienergysmart.com](http://mienergysmart.com) for the **2021 Incentive Application**

**2.** Purchase and install at least **\$5,000** of qualifying Energy Efficient Equipment or Appliances.

**3.** Mail or Fax your completed Energy Smart application with **all receipts** to:

#### Franklin Energy

Attn: Home Rehab Program  
1400 Abbot Rd. Ste. 400  
East Lansing, MI 48823  
Fax: **517.203.0658**



**4.** Your incentive check shall be delivered in approximately 6-8 weeks.

### Your Board of Directors:

**Jack Smart**, Chairperson  
**Gerald Witherell**, Vice Chairperson  
**Todd Crum**, Director  
**Larry Kieft**, Director  
**John Naser**, Director

**Grand Haven Board of Light & Power**  
1700 Eaton Drive, Grand Haven, MI 49417  
**616.846.6250 | ghblp.org**

# PLUGGED IN

News and Information from your Community-Owned Electric Utility  
**Grand Haven Board of Light & Power**



**July & August 2021**

Your BLP Energy Rate Guide  
Fiscal Year **2022**

**Board approves FY2022 budget and 5-year capital improvement plan** that includes redevelopment plans for Harbor Island and an overall rate reduction.

The approved rate reduction reduces overall retail charges to all customer classes per kWh by about 0.8%. Overall residential charges will remain unchanged, however, about 60% of residential customers will experience a slight increase in their average monthly bills, and about 40% of customers will experience a slightly larger decrease in their monthly bills depending on how they use their power consistent with the BLP's cost of service determinations. Commercial and industrial customers will see an overall reduction in charges of about 1.2% in total, but some will see modest increases and others will see larger decreases.

**Understanding Your Energy Rates**

**KILOWATT HOUR (kWh)** – A kWh is the basic unit of energy by which the BLP meters and bills for electricity supplied to customers. An average residential customer uses about 608 kilowatt hours monthly. A 100 watt light bulb left on for 10 hours uses 1 kWh of electricity.

**THE MONTHLY SERVICE CHARGE** - is a fixed charge billed to each customer to recover BLP costs that do not vary with the amount of electricity used by that customer. Such costs include billing, metering, administrative, and certain distribution system related expenses.

**THE ENERGY CHARGE** - recovers costs incurred by the BLP that generally vary with the amount of electricity the customer uses each month. Such costs include wholesale power purchases.

**THE POWER SUPPLY COST ADJUSTMENT (PSCA)** - increases or decreases the Energy Charge to recover variations in the actual costs of wholesale power above or below the base cost for these



**Smart Life. SmartHub.**

Managing your Grand Haven Board of Light & Power electric bill with our SmartHub web and mobile app is quick and easy!  
**Access SmartHub by visiting [ghblp.org](http://ghblp.org)**



	Fiscal Year 2022 (Budgeted)					Fiscal Year 2021 (Estimated)	% Change 2021 to 2022
	Average Monthly kWh Usage	Monthly Service Charge	Average Monthly Energy Charge and PSCA	Average Monthly Demand Charge	Total Average Monthly Bill	Total Average Monthly Bill	
Residential	608	\$15.00	\$69.57		\$84.57	\$84.57	0.0%
General Service Secondary	1,609	\$37.50	\$201.86		\$239.36	\$251.95	-5.0%
General Service Primary	16,722	\$100.00	\$2,111.44		\$2,211.44	\$2,318.07	-4.6%
General Service Large Secondary	12,106	\$150.00	\$903.11	\$613.06	\$1,666.17	\$1,568.90	6.2%
General Service Large Primary	209,691	\$350.00	\$11,379.88		\$21,388.45	\$21,891.96	-2.3%
Weighted Average							-0.8%

expenses. The Board set the PSCA to zero on July 1, 2020 to accommodate the transition from generating most of our power to purchasing all of our power through the Michigan Public Power Agency. The Power Supply Cost Adjustment will remain at zero for the next two years.

**THE DEMAND CHARGE** - is assessed only to larger commercial and industrial customers. It is charged in proportion to each customer's maximum "peak" demand (highest electrical

demand in a 15-minute interval) during the billing period. The Demand Charge recovers costs that the BLP incurs in proportion to the maximum demand of a customer, as opposed to its average demand (i.e. costs relating to the necessary size of facilities and equipment to meet its maximum peak demand). Some customers take more power in a shorter period of time, thus requiring proportionally larger investments by the BLP to provide electrical service.