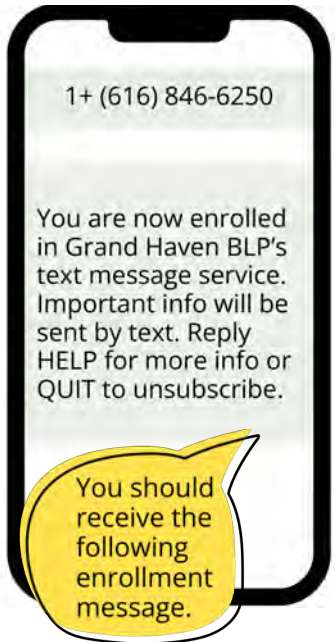


GET OUTAGE ALERTS FASTER!

Continuously improving our customer experience means we are always looking for new ways to improve our communications.

While the BLP maintains award-winning reliable electric service, no electric utility is immune to occasional outages due to inclement weather. This is why, starting in October, the BLP will provide our customers with text alerts for power outages. If we have your current mobile number on file, you will automatically receive these outage notifications via text messages.



In case you do not receive an enrollment text message from the BLP in October 2024, here's what you can do:

- 1) Update your contact details by reaching out to our excellent customer service staff at (616) 846-6250.**
- 2) Access our SmartHub app on your phone or log in at ghblp.smarthub.coop to update your contact information. You can also use the QR code provided below for quick access.**



**Grand Haven Board of
Light & Power**

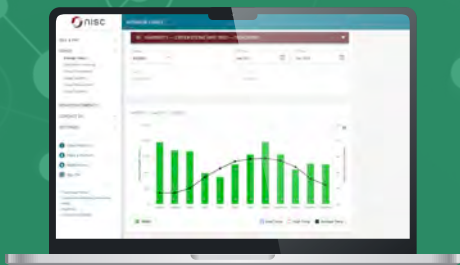
1700 Eaton Drive,
Grand Haven, MI 49417

616-846-6250 | customerservice@ghblp.org | ghblp.org

Reliable. Affordable. Sustainable



SIGNUP FOR SMARTHUB



Online - ghblp.org

Manage your account through SmartHub, your online account connection.



Advantages of SmartHub:

- GHBLP Customers may pay by checking, savings, Visa®, MasterCard®, or Discover® with zero convenience fee. You may also register for recurring payments.
- Payments made via SmartHub will be posted to your account in real time.
- You may also view and compare your usage history.

Mobile -

Manage your account via our FREE SmartHub mobile app. Search for “NISC SmartHub” to download the FREE app for Apple® and Android® devices, follow the instructions, enter your profile information, and choose GHBLP as your electric provider.



Smart Management. Smart Life. SmartHub.



THE BLP
Holiday
LIGHTING CONTEST

Brighten your holidays and join us in honoring community spirit through our BLP Holiday Lighting Contest! Participate in the festive excitement by submitting a photo of your BLP customer residential home for a chance to win \$150 in Chamber Dune Dollars, adding more sparkle to your holiday season.

November 29 - December 16, 2024.

Winners will be announced on Thursday, December 19, 2024.

CATEGORIES

The Griswold Award - Make your house the talk of the town because of how over-the-top it is. Can it be seen from space? Enter now, if you think you've got a "Griswold" house!

The Classic Award - Do people stop and smile with delight at your gorgeously designed decorations? If your home manifests the classic holiday spirit, enter now!

Grand Haven Board of Light & Power 1700 Eaton Drive, Grand Haven | 616-846-6250 | ghblp.org

THE BLP *Holiday* LIGHTING CONTEST



Rules for the lighting contest



Must be a current BLP residential customer.



To enter, please send a photo of your home & address to customerservice@ghblp.org by Monday, December 16, 2024.



Our three judges will choose one winning house in the Griswold category and one in the Classic category to be awarded \$150 Chamber Dune Dollars and a BLP Lighting Contest Yard sign!

WIN \$150 IN CHAMBER DUNE DOLLARS!



Email GHBLP to enter

