

Stronger Together

Distribution Department



Distribution Department



Electrical Technicians



Our core values are to:

-  Work cooperatively as a team
-  Continuously improve our performance
-  Serve with integrity
-  Provide value to the community

Retirement Announcement -

Kim Dutmers has announced her retirement from the BLP, effective December 2024. Kim has worked at the BLP for over 10 years, bringing a sense of spirit and joy to the organization. You have probably run into Kim as she represents the BLP at many community events. You have also seen her handiwork in our communication materials that go out to all customers. She recently helped the BLP achieve the Smart Energy Provider designation from the American Public Power Association. Kim has a talented eye for capturing great pictures and has a deep love for this community that she and her husband Steve call home. Kim embodies the core values of the BLP and has been an outstanding member of the team.



Thank you, Kim, for your years of service and your dedication to the community. We will miss you greatly and wish you the best on your next adventure in life.



Your Board of Directors:

- Michael Westbrook, Chairperson
- Todd Crum, Vice-Chairperson
- Kurt Knoth, Director
- Mike Welling, Director

Grand Haven Board of Light & Power
1700 Eaton Drive, Grand Haven, MI 49417
(616) 846-6250 | ghblp.org

PLUGGED IN



Stronger Together

November/December 2024



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For more than 128 years, our municipal electric utility has been fulfilling the electrical needs of Grand Haven, Ferrysburg, and parts of Grand Haven, Spring Lake, and Robinson Townships. We take pride in our rich history, and as our organization evolves, one constant remains: our exceptionally talented and dedicated workforce. Our employees are your family, friends, and neighbors, many of whom are deeply committed to the success of our community. We have attracted and retained some of the brightest minds in the industry, ensuring that our community's

essential need for electricity is met every minute of every day, providing an invaluable service.

The BLP's strategic plan has been crucial in guiding our mission to meet the community's expectations for reliable electric service, that returns value to our customers, and ensures the economic and environmental sustainability of our utility.

Should you ever need assistance, day or night, regardless of the weather, please contact our offices at **(616-846-6250)**. You can always depend on us to be available.

During regular business hours, our exceptional Customer Service Department is ready to assist you. After hours, our System Operators remain on standby, ensuring support is available around the clock. Our Distribution Department and Technical Services Technicians are highly skilled and dedicated, even in challenging weather conditions. We are fortunate to have a small yet extremely effective support team.

We cherish this community; it is our home, and we strive each day to ensure your power is reliable, affordable, and sustainable. If you ever need assistance, please do not hesitate to reach out to the dedicated team at the Board of Light and Power.

Executive Staff



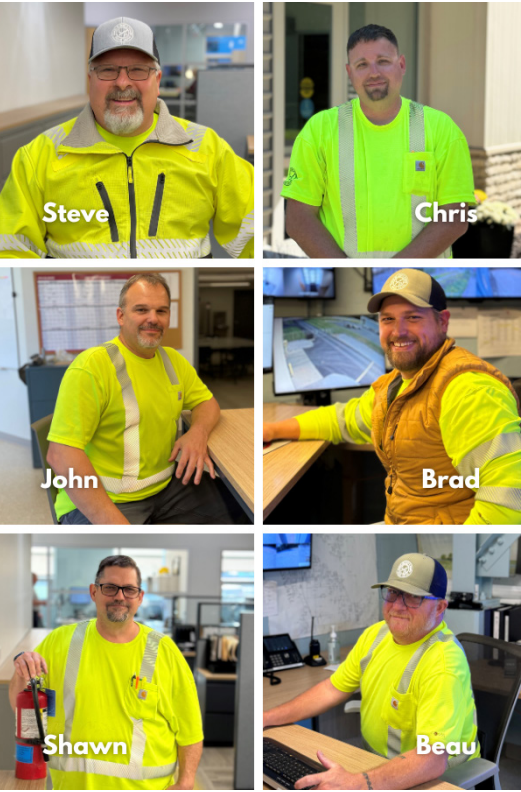
Department Supervisors



Customer Service & Accounting



System Operators



Compliance/Safety, IT, Communications & Engineering

